

Unable to pay rent?

Eligible renters continue to have special eviction protections under State law from October 1 through the end of March 2022. Applying for rent relief may stop an eviction. Here's what to do:



STEP 1

If you receive a notice to pay or quit, apply for rental assistance immediately at [HousingIsKey.com](https://www.housingiskey.com). With one application, you can request assistance for unpaid rent and three months of future rent.

FOR TENANTS & LANDLORDS



[HOUSINGISKEY.COM](https://www.housingiskey.com) OR 833-430-2122

Household Size	1	2	3	4
Income Limit	\$82,450	\$94,200	\$106,000	\$117,750
Household Size	5	6	7	8
Income Limit	\$127,200	\$136,600	\$146,050	\$155,450

STEP 2

Let your landlord know you applied in writing (email or text is fine) and keep a copy. You must let your landlord know you applied for rent relief within **15 days** of receiving a Notice to Pay. You cannot be evicted while your application is pending.

STEP 3

Do not move out without learning more about your rights and options. Other resources may be available to you.

If you received court papers or other documents you don't understand, follow the steps on the reverse side of this flyer. You can also contact the Law Foundation of Silicon Valley at **408-280-2424**.

Visit [SCCRentHelp.org](https://www.sccrenthelp.org) or call **408-808-7770** if you would like help with the application process. Assistance is available regardless of immigration status and is not a public charge.



Did you get court or legal papers?

STEP 1: ACT FAST!

You must file papers with the Court within 5 business days. If you don't file a response in 5 business days, a tenant may be evicted without having a say in the case.

Santa Clara County Superior Court's Self Help Center

In-Person Services:

M – Fri 8:30 – 1:30 (Friday closes Noon)
201 N. First St., San Jose, CA
Family Justice Center Courthouse

Remote Assistance:

Monday-Tuesday-Thursday, 8:30 – 1:30

By Phone: (408) 882-2926

By Live Chat & Email: www.sccourt.org
(click "Contact the Self Help Center")

California State Courts Step by Step Guide: www.courts.ca.gov/selfhelp-eviction.htm

Free & Low-Cost Legal Services

Law Foundation of Silicon Valley	(408) 280-2424	www.lawfoundation.org/housing
Community Legal Services of East Palo Alto	(650) 326-6440	www.clsepa.org
Bay Area Legal Aid (BALA)	(800) 551-5554	www.baylegal.org
Asian Law Alliance	(408) 287-9710	https://asianlawalliance.org
Santa Clara County Bar Association Lawyer Referral Service	(669) 302-7803	https://sccbba.community.lawyer/
California Official and Free Legal Resources		www.lawhelpca.org

STEP 2: ACCESS FINANCIAL HELP!

If you are behind or struggle to pay rent, there is rental assistance that could help keep you stay housed.
In many cases, you may be able to receive 100% of the rent owed!

Assistance is currently available to low-income residents who need help paying rent.

Please visit SCCRentHelp.org or call 2-1-1 for information on local rent relief programs, including specific eligibility criteria, information on how to apply, and to be connected to community partners who are available to help residents fill out applications.

STEP 3: TRY MEDIATION

Learn about free and confidential mediation services. A neutral party works with the tenant and landlord to help both sides reach their own agreement and avoid a trial.

Access to Justice– Court Mediation Programs Free mediation in all cases (doesn't require pending lawsuit)	(925) 307-9520	renthelpmediation@gmail.com
Project Sentinel – Court Mediation Programs Facilitates settlement discussions w/ parties in pending eviction lawsuits	(408) 414-5358	www.housing.org/dispute-resolution